

FAQs - Location Monitoring

How do I get approved to leave home?

All requests must be made in advance with two business days' notice. The name, address, and phone number of the location must be provided at the time of the request. You need approval prior to leaving home.

Will I be able to work?

If employed, you will be allowed up to 50 hours of work per week plus up to an additional 10 hours for commuting per week.

What if I go to school?

You must provide proof of your school schedule prior to commencing classes; attendance records must be provided upon request. School and work schedules combined may not exceed 50 hours per week.

Will I be able to attend my religious services?

You will be allowed to attend one service per week, for up to five (5) hours.

What if I have a medical emergency?

For emergency medical care, you are permitted to visit the nearest emergency room or urgent care clinic. You must provide verification of the hospital visit upon discharge.

Can the ankle bracelet get wet?

The tracker or transmitter is waterproof; however, soaking the device in water or swimming is not permitted.

How often do I charge my GPS monitor?

The GPS device must be fully charged daily.

Where do I send my monitoring payment?

Payments for the location monitoring program are sent directly to the monitoring company.

Payments are sent to BI at 6265 Gunbarrel Avenue, Boulder, CO 80301, in the form of a cashier's check or money order payable to BI, Inc, via telephone at 877-666-4349 or online at www.ClientPay.BI.com